

IMIST-AMBO Handover Protocol

IMIST-AMBO covers the standard way paramedics hand over information about patients to ED clinicians

I – Identification

M – Mechanism / Medical complaint

I – Injuries / Information related to the complaint

S – Signs

T – Treatment and Trends

A – Allergies

M – Medication

B – Background history

O – Other information

IMIST-AMBO aligns with the ISBAR mnemonic for handover.

Ambulance paramedics are asked to:

1. Review handover details pre-arrival
2. Maintain a 20-30 second period where the patient remains on the stretcher and deliver IMIST information uninterrupted
3. Encourage questions on completion of IMIST and again at the end of AMBO
4. Treating paramedic to remain with the patient during handover

ED clinicians are asked to:

1. Ensure the handover remains interruption free
2. Ask questions during the two provided opportunities, between IMIST and AMBO and upon completion of IMIST-AMBO
3. Observe 'Hands off, Eyes on', a 20-30 second period provided when the patient stays on the Ambulance trolley until the IMIST information is delivered
4. Identify team leaders