

If have any questions or would like more information please ask to speak with the Private Patient Officer

**Balmain Hospital
Private Patient Officer:
(02) 9395 2114**

**If you require an interpreter,
please call 13 14 50**

DID YOU KNOW

If you elect to use your private health insurance, you will:

- not increase your insurance premiums
- not pay out of pocket expenses
- directly help the Hospital in delivering services to the public

**Thank you for supporting
Balmain Hospital**

GETTING TO BALMAIN HOSPITAL



By Bus

Travel along Darling Street and hop off at the corner of Booth Street and Gladstone Park, Balmain

- Route 442** from Queen Victoria Building City (York Street)
- Route 445** from Canterbury & Petersham
- Route 433** from the City (Central Station) & Glebe

By Car

Street parking is available.
Please note: Most street parking has Council Parking Meters.

Balmain Hospital

29 Booth Street, Balmain (Off Darling Street)



**Using Your
Private Health
Insurance**

Balmain Hospital

Patients who use their private health insurance directly help Balmain Hospital.

ABOUT US

If you have private health insurance, here is some information to help you decide if you would like to be admitted as a privately insured patient.

WHEN CAN I DECIDE TO BE A PRIVATE PATIENT?

You can make the decision to be a private patient at any time before, during or after your stay in hospital.

WHO CAN I TALK TO ABOUT BECOMING A PRIVATE PATIENT?

The Private Patient Officer at Balmain Hospital is your main point of contact. They are able to check your health fund coverage and advise you of your options.

The Hospital Admissions Department and Ward staff can also help with any enquiries related to private health insurance while you are in hospital, or they can put you in contact with the Private Patient Officer.

WHAT ABOUT EXCESS AND CO-PAYMENT FEES?

At Balmain Hospital, you do not have to pay any hospital charges at all. The Hospital waives all excess and co-payment fees.

WHAT ABOUT BILLS?

With our simplified billing system, you will not receive any bills from the Hospital. All claims to Medicare and your health fund will be processed automatically on your behalf. If you have any concerns about your billing, please contact the Private Patient Officer.

CAN I HAVE A SINGLE ROOM IF I WANT ONE?

Because the clinical needs of patients always come first, there is no guarantee that you will be given a single room or that you will remain in it throughout your stay in hospital. However, as a private patient, you will have preferential access to a single room if you request one, and staff will do their best to keep you in a single room if you are given one.

Most health funds cover patients for a single room in a public hospital (the Private Patient Officer can check this for you).

CAN I CHOOSE MY DOCTOR?

As a private patient, you may choose the doctor who provides your treatment (as long as that doctor has admitting rights in the hospital). If you do not know any of the doctors, being a private patient will still mean that the one doctor is responsible for your care throughout your admission.

At Balmain Hospital, we guarantee you will not be charged any out of pocket expenses at all, including doctors' gap charges.

WHERE DOES THE MONEY FROM MY HEALTH FUND GO?

Money received from health funds is given directly to the Hospital, helping provide services to all patients.

ARE THERE ANY OTHER BENEFITS TO BEING A PRIVATE PATIENT AT BALMAIN HOSPITAL?

As well as directly supporting your Hospital, you will receive the following benefits during your admission:

- Free local telephone calls
- A pair of free non-slip socks
- Free daily newspaper

