



# INTRODUCING THE SYDNEY HEALTH CARE INTERPRETER SERVICE

## Introducing The Sydney Health Care Interpreter Service



The new Sydney Health Care Interpreter Service (SHCIS) will commence in July 2014. Managed by Sydney Local Health District, SHCIS provides health care interpreting services to Sydney and South Eastern Sydney Local Health Districts, St Vincent's Hospital (Public & Private), Sydney Children's Hospital (Randwick), The Forensic Hospital and some NGOs.

Our vision is to ***deliver innovative and responsive interpreting services to improve access to health care services for our communities.***

The Sydney Health Care Interpreter Service Call Centre has been established at RPA and our Call Centre Operators are available to assist with your requests for interpreters.

**Sydney Health Care Interpreter Service Call Centre  
will be operational from**

**Monday, 21 July 2014**

**(24 hours, 7 days a week)**

**A FREE SERVICE**

**To book an interpreter please call:**

**9515 0030**

We provide professional health care interpreter services in a most community languages, including Auslan. For more details see our website [www.slhd.nsw.gov.au/interpreters](http://www.slhd.nsw.gov.au/interpreters)

We ask for your patience while we transition the service from South Western Sydney Local Health District on **Monday, 21 July 2014** and fine tune our new service to meet your needs.

SHCIS will provide training and information sessions catered to the requirements of your department. Please contact us by email for any requests.

If you have any feedback about our service, please contact: Ms Dianna Jagers, Transition Director Sydney Health Care Interpreter Service on ph: **9515 0028** or email: [Dianna.Jagers@sswahs.nsw.gov.au](mailto:Dianna.Jagers@sswahs.nsw.gov.au)

### **Other Contact Numbers**

Elizabeth Comor, Call Centre Manager on ph: 9515 0029 or email: [Elizabeth.Comor@sswahs.nsw.gov.au](mailto:Elizabeth.Comor@sswahs.nsw.gov.au)

Fax Number: **9515 9577**

Email: [sydneyinterpreters@sswahs.nsw.gov.au](mailto:sydneyinterpreters@sswahs.nsw.gov.au)

Website: [www.slhd.nsw.gov.au/interpreters](http://www.slhd.nsw.gov.au/interpreters)