

Progress against the SLHD Strategic Plan

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Chief Executive
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For Our Patients, Consumers and Carers

Review care planning process for patients to assess their appropriateness (Dec 2013 Ongoing)

- Facilities participating in clinical redesign programs to improve communications between SLHD and GPs. Care Plans can be scanned into eMR at any SLHD medical record department
- Exploring the option available through the personally controlled e-health record to access GP management plans.
- Numerous clinical guidelines and education from the ACI and CEC that reflect appropriate care have been implemented. E.g. Head Injury guidelines, Detect Junior education, Stroke Reperfusion and Sepsis for adults and children.



For Our Patients, Consumers and Carers

Improve systems designed to support the timely exchange of relevant information related to patient care (June 2013)

- Medical record requests from the Ombudsman have all been actioned in 2013 within given timelines.

Regularly survey patients and conduct patient/carer interviews to assess their satisfaction with services and to take action to address concerns (June 2013 Ongoing)

- NSW survey for adult admitted patients now underway. Patient/Carer surveys continue to be undertaken on a regular basis.
- Actions plans developed to address areas of concern.



For Our Patients, Consumers and Carers

- Community Health conducts 40 patient journey interviews annually
- Facilities continue to undertake patient satisfaction surveys of wards

Provide translated patient education information which outlines healthcare rights and responsibilities and provides information on the Australian healthcare system (July 2013)

- Pamphlets have been reviewed and are available in different languages.



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For Our Patients, Consumers and Carers

- Posters outlining the patient health care rights are displayed
- Health care rights and responsibility brochures are given to patients on admission in all health facilities
- Community Health staff can download 17 languages from intranet, promotional brochures for Multicultural Health Service in 7 languages
- Over 20 program promotional flyers have been translated into relevant community languages



For Our Patients, Consumers and Carers

Work with local private health practitioners, including general practitioners, allied health practitioners and community pharmacists, to enhance patient referral pathways between SLHD services and provide them with up-to-date clinical and service information. (Dec 2013)

- In March 2013 SLHD and IWSML conducted joint community consultation workshops to assess community needs. This involved a major linkage of IWSML project staff and SLHD staff e.g. aged care, sexual health
- Health Pathways Sydney has been launched. This will help to address referrals and patient journey from GP to Health services within SLHD. MOU with Canterbury NZ signed with SLHD. Draft MOU between IWSML and SLHD has been prepared.



For Our Patients, Consumers and Carers

- Community Health Sexual Health/women's health active learning modules have been delivered twice per year to GPs and practice nurses
- Contribution to IWSML/CSGPN monthly newsletter
- SLHD has IWSML members on sexual health advisory committee and Aboriginal early years, Children and Young People Steering Committee
- Private Speech Pathology voucher system in partnership with IWSML 46 children have participated
- Allied health liaison with GPs re the chronic care clinical redesign and updated referral advice in IWSML newsletter



For Our Patients, Consumers and Carers

Monitor and manage waiting times for clinical services (June 2013 ongoing)

- Weekly elective surgery waiting list working group continues with representation from each Hospital. Focuses on waiting list management, monitoring processes and steps to eliminate potential breaches. Waiting times for surgery among best in the state.

Implement the SLHD surgical program and support other LHDs in providing surgery within the clinically appropriate time frame (June 2013 ongoing)

- SLHD continues to achieve elective surgery targets, with no patients waiting over the target waiting periods.
- Surgical Services Committee provides oversight and direction on these KPIs. Chaired by the SLHD Director of Surgery.



For Our Patients, Consumers and Carers

Provide quaternary and tertiary referral services to patients from other LHDs where required (June 2013 ongoing)

- SLHD has continued to provide quaternary and tertiary referral services to patients from other LHDs.
- Over 25% of the Districts inpatients services are provided to patients from other Districts.



For Our Patients, Consumers and Carers

Work with other LHDs to expand telemedicine and outreach clinics to rural and remote areas

- Telemedicine services to rural areas particularly for aged care services have been enhanced in Western NSW.
- The MOU with Murrumbidgee for renal services has been revised.
- Sister Alison Bush Mobile simulation Centre under the management of HETI is providing valuable educational services to rural NSW



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For Our Staff

Embed a values framework across all aspects of SLHD activity
(Dec 2013 Ongoing)

- Canterbury Cares program. Finalist in the MoH Health awards and winner of a SLHD Quality Award for the 5 P's component of the program in 2012.
- All District and individual facility strategic plans and performance agreements reflect CORE values
- Response to client complaints reviewed to ensure CORE values embedded in content.
- All district policies, nursing and midwifery and District and Facility websites have been reviewed to reflect values



For Our Staff

Develop a comprehensive Workforce Strategic Plan (December 2013)

- Following finalisation of the Health Care clinical Plan, work has now commenced on the Workforce Strategic Plan with a draft for consultation due November 2013.



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For Our Staff

Strengthen the opportunities provided to staff and students for mentoring, training and development (June 2012)

- The SLHD Education Plan has been finalised and presented to the Education and Research Committee and the Clinical Council following extensive consultation. It is to be reviewed by the Board.

Improve the opportunities to recognise, provide positive feedback and promote the achievements of staff (Dec 2012)

- The Staff recognition program within each of the facilities has been reviewed and enhanced. Staff are recognised in *Health matters*. Individual letters are sent to staff members from the CE where compliments have been received from patients and their carers.



For Our Staff

Strengthen systems, including grievance systems, to address bullying and harassment (Dec 2012)

- Grievance and Discipline processes have been improved with increased standardisation of investigation processes and documentation. Timelines to ensure that investigations are completed in a timely manner have been revised.

Ensure managers and staff are appropriately engaged in performance management (Dec 2013)

- Performance Development Framework was launched in July 2013 across all public sector. This includes a new framework for performance development and management. The first progress report will be due November 2013



For Our Staff

Consult staff and conduct staff surveys to assess workplace culture and satisfaction and develop and implement actions to address identified areas of concern. (Annually Dec 2013)

- The second YourSay survey was conducted across NSW Health during March – April 2013. SLHD had a response rate of 29% which significantly exceeded previous response rates for YourSay and People Matter surveys. SLHD had one of the highest response rates for a metropolitan LHD.
- Results were released in September 2013 and will be presented to the next Board meeting
- Sydney Dental Hospital's Executive Team are undertaking a culture improvement program from July 2013.



For Our Staff

Implement a range of health promotion activities and policies for employees, including the NSW Health Smoke-free Workplace Policy, Breastfeeding Policy, Live Life Well @ Health-Healthier Food and Drink Choices, Staff and Visitors in NSW Health Facilities Policy, and promotion of active transport for staff (June 2013 ongoing)

- The Concord Hospital Food and Nutrition Committee has been established and a draft Patient: Food from Home policy is in development.
- The Health Promotion Service and SLHD Breastfeeding Committee have implemented strategies to enable LHD employees to combine breastfeeding and work



For Our Staff

Increase the visibility of security services within the health service, especially after hours (Dec 2013 ongoing)

- All facilities have increased after hours security patrols
- RPA has increased security in ED on weekends for improved visibility.
- Pre-emptive calls for security assistance have increased at CRGH and duress calls have decreased.
- Security teams are undergoing training to improve de-escalation techniques and management of mental health patients following the implementation of the EDITT program.



For Our Community

Review and enhance the SLHD's Community Participation Framework and structures to ensure there is effective engagement with the local community (June 2013)

- The Community Participation Framework was launched in 2012. An action plan is now being developed to provide a tool to progress further work with consumers and the community.
- A District Peak Community Consultative Committee co-chaired by a Community Representative and the Chief Executive is being established.
- Community Participation has been restructured and will sit under Strategic Relations and Communication
- Community members will be participating on interview panels for all senior staff. Training is to commence shortly.



For Our Community

Develop a Communications Plan to support effective communication with key internal and external stakeholders and the local community. This should include strategies for innovative IT and media for communication between patients, staff, departments, community organisations and partners. Such strategies include social marketing, apps, SKYPE, translated material (June 2013 and ongoing)

- IMTD has updated both the SLHD intranet and internet websites.
- New facility intranet pages are being implemented to meet end user expectations.
- SLHD has appointed a Director of Strategic Relations and Communication to focus on communications with external stakeholders and use of social media



For Our Community

Publish a monthly newsletter to keep staff and the community informed on the activities of the LHD (Dec 2013 Ongoing)

- *Healthmatters* is published monthly and has a wide readership. It is available on the District's website and hard copies are sent to key stakeholders.

Continue the District's involvement with the educational TV program "RPA" (Dec 2013 Ongoing)

- RPA TV Program is currently on hold. Reruns appear on free to air TV. Plans are underway for a revamped RPA.



For Our Community

Develop a long term strategy to achieve added national and international status for our flagship hospitals in their areas of expertise and clinical excellence (July 2013)

- Strong communications including branding, fundraising and mainstream communications have been developed.
- Complex services have been identified for funding and promotion including Adult Congenital Heart and Pelvic Exenterations.
- Sydney Research will be a vehicle for promoting the tertiary and quaternary services at RPA and Concord.
- The Innovations Symposium was a success at highlighting the ground breaking work being undertaken in the District and will now be run annually.



For Our Community

Invest in Community Health and develop the profile of Community Health (July 2013)

- The Community Health Plan has been distributed to over 100 stakeholder agencies. The Operational Plan has also been developed
- A new model of care and service delivery has been developed for Child and Family Clinical Services and Women's Health Service.
- A new business model has been developed for Community Nursing emphasising communication with clients and referring agencies.
- New mobile technology is being purchased to support community nursing.



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For Our Community

Strengthen the work of Population and Community Health Services in devising programs that support and improve the health of the community (Dec 2012)

- The Population Health and Health Promotion Plans are currently being developed.
- Drafts have been distributed for consultation.
- The Inter District Agreement for Population Health Services is being terminated with SWSLHD. A new model of Population Health is being developed with a focus on Public Health, Equity and Access, Health Promotion, Health Environments and a Population Health Observatory. A Clinical Director and General Manager for Population Health will be appointed to more effectively align with the District's clinical stream structure.



For Our Community

Develop a Memorandum of Understanding with the Central Sydney Medicare Local to identify opportunities for improving the health of the local community, improving communication between sectors, promoting well integrated and coordinated care, supporting clinicians and service providers and identifying health needs (June 2013)

- The District has a current MOU with the Central Sydney General Practice Network. Community Health has a MOU with the IWSML regarding a Speech Pathology 'voucher' project. The overarching MOU with IWSML is being developed.
- IWSML developed a 5 year plan based on conjoint community consultation conducted by SLHD and IWSML
- The HealthPathways Sydney was launched with over 150 people in attendance. An advisory committee has been formed with members from both SLHD & IWSML.



For Our Community

Implement the partnership agreement signed with Redfern Aboriginal Medical Service to ensure conjoint policy implementation, planning, partnered health improvement approaches and complementary service developments (Review June 2013 ongoing)

- The Partnership agreement is focused on key health and social determinant priority areas. Initial priorities include Workforce and Research.
- The Hub and Spoke Aboriginal Oral Health Program is demonstrating increased access for more people to oral health services. Recurrent funding has been achieved.
- The mental health, cardiovascular and Redfern aged care clinics are being developed.



For Our Community

Engage with community organisations and groups at the organisational and service delivery levels (Dec 2013 Annually)

- The NGO forum was held in early 2013.
- Canterbury Hospital regularly seeks input from their active Consumer Participation Group
- Community Health has 30 active partnerships with NGOs.
- Population Health work with local councils and NSW Dept of Planning & Infrastructure on urban development matters including policy feedback, data and planning workshops.
- Planning Community Consultation attracted 120 consumers and NGOs



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For Our Community

Engage with the eight local government organisations and relevant other organisations in relation to healthy urban development and plans for health improvement and social development (Dec 2013 review Annually)

- The CRGH Social Work department held a Services Forum with 8 Govt Departments / NGOs providing in-services and 10 other NGOs holding information displays. This strengthened relationships and increased knowledge of available services.
- NGOs have been invited to hold information stalls at the CRGH Social Work Conference in September 2013
- Community Health have formal agreements with local councils and services.
- Community Consultations for planning have involved strong collaboration with each of the eight local councils.
- SLHD is a member of the Sydney East Regional Leadership group and the Sydney East Regional Managers group



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For Our Community

Fund non-government organisations (NGOs) through the NSW Health
NGO Program to provide services to the community (Dec 2013)

- 45 grants to 28 NGOs are funded in SLHD, totalling \$16.2 million in 2012/13.
- More than two thirds of the NGOs funded in SLHD provide state-wide services.
- Drug Health, Community Health, Mental Health, Population Health and Aged, Chronic Care & Rehab have NGO program advisors.
- Line management of the NGO program has transferred to the Director of Clinical Governance



For Our Community

Work with other local health districts and professional bodies to ensure that standards of care, clinical practices and services are improved (Dec 2013 ongoing)

- Community Nursing initiated collaborations with the Australian Commission on Safety & Quality in Health Care, Clinical Excellence Commission & the Ministry of Health to develop community nursing assessment tools.
- SLHD representatives are actively engaged in SEF & MoH Committees and Taskforces including Falls Prevention and Management, Pressure Injury and Prevention and ACI taskforces.
- SLHD, the Australian Commission on Safety & Quality in Health Care and the Australian Institute of Health Service Management are undertaking a collaborative project on Patient and Family Centred Care.



For Our Services

Develop a Healthcare Services Plan for SLHD (June 2013)

- The Healthcare Services Plan was subjected to a full community and staff consultation and was presented to the SLHD Board in August 2013.

Develop a Health Promotion Plan for SLHD (June 2013)

- The Health Promotion plan consultations will be conducted in July – September 2013.
- The Health Promotion Plan will be reviewed following the termination of the IDA with SWSLHD to better meet the needs of the SLHD population.



For Our Services

Regularly review the clinical services provided by SLHD to ensure that they are timely and accessible

- Planning facilitated the development of Clinical Stream Position Papers for Cardiovascular, Cancer, Bone and Joint, Endocrinology, Critical Care, Aged Health, Chronic Care and Rehab, Gastro & Liver.
- RPA, CRGH, Canterbury and Balmain participated in the development of these Clinical Stream Position Papers.
- Community Health developed new models for Child & Family Clinical Services, Women's Health Services and Community Nursing.



For Our Services

Establish an effective system of monitoring, reviewing and reporting on performance of services in line with the LHD's KPIs (June 2013)

- The Facility Performance Framework was revised and implemented in May 2013.
- Performance Agreements are in place with SLHD Executive Team and Senior Managers.
- Nursing and Midwifery are developing a Standards of Care framework to monitor, evaluate and report outcomes of nursing practice.



For Our Services



Strengthen and build on the partnership with the Redfern Aboriginal Medical Service and Aboriginal Health Team in implementing the *National Strategic Framework for Aboriginal and Torres Strait Islander Health, The NSW Aboriginal Health Strategic Plan, the SSWAHS Aboriginal Health Plan, the Aboriginal Workforce Strategic Framework, the Aboriginal Oral Health Program, the New Directions Program for Aboriginal Families, the Aboriginal Chronic Care Program* and other related policies, plans and projects.

- The District's Aboriginal Health Plan is currently being implemented
- Various implementation committees have been established to assist with this
- SLHD & IWSML are collaboratively developing linkages via websites for the use of forms and tools.



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For Our Services

Complete the roll out of the electronic Medical record (eMR) across SLHD (June 2013)

- Progress is being made with the delivery of enhancements to the LHD eMR, MoH eMR, eMM, CHOCK and other clinical and corporate programs.
- eMR development reporting requirements are being met for ABF and other service integration.
- The SLHD is being provided to Lifehouse under a Licensing Agreement.



For Our Services

Strengthen Discharge Planning to better involve patients/carers with links to GPs and relevant community agencies (June 2013)

- Hospitals have been working collaboratively with GPs and Community Health Services for improved discharge planning and development of the Hospital in the Home service.
- Various tools have been implemented in hospitals to improve discharge planning and development of residential aged care outreach services.
- RPA and Canterbury are participating in the MoH Whole of Hospital Program.
- Hospitals have been increasing their utilisation of the Patient Flow Portal tool.



For Our Services

Work with the Health Language Service to establish measures to improve access to interpreters, including telephone interpreting (June 2013)

- Health Language Service is currently hosted by SWSLHD.
- Meetings are being arranged to discuss strategies.
- SLHD and SWSLHD will be terminating the IDA for Interpreter Services.



For Our Services

Promote the recruitment of staff able to speak a relevant community languages, where this skill would enhance patient care or service delivery

- Bilingualism is identified as a relevant skill in PDs for 9 HEO positions in the Multicultural Health Service.

Work with NSW Health to find ways to streamline capital works processes particularly where SLHD can self fund projects.

- The SLHD Asset Strategic Plan was completed and submitted to the MoH in July 2013.
- SLHD continues to work with the MoH on Locally Funded Initiatives.
- The Major Procurement Committee has been reviewed and will now incorporate oversight of Capital Works.



For Our Services

Construct the sub-acute (Palliative Care) Facility at Concord Hospital (COAG funded)

- The construction contractor has been engaged. Work will commence mid-August 2013. Forecast completion date is April 2014.



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For Our Services

Upgrade the PET-CT at RPA (self funded)

- Upgrade completed October 2012

Upgrade the CT at Concord Hospital (self funded)

- Completed 2012

Establish an Interventional Cardiovascular Suite at RPA (self funded)

- Installation is complete and the unit is operational
- A review of the need for a hybrid lab at Concord Hospital has commenced



For Our Services

Construct the Education centre at Concord Hospital (self-funded) (2013)

- Construction has been completed and the Education Centre is now operational.

Establish a 3 Tesla MRI at RPA (requires funding) (2013)

- The 3T MRI has been installed with commissioning to be completed in October 2013.
- An Imaging Think Tank was conducted in July 2013 with 80 participants to brainstorm future imaging needs. Feedback was very positive with this to be an annual event. The outcomes are being incorporated into the District's Imaging Plan.



For Our Services

Ensure sustainable strategies for the purchase, upgrading and maintenance of imaging, critical care, operative and other equipment and technology (Dec 2013 ongoing)

- The Imaging Steering Committee continues to meet on a monthly basis. It has excellent attendance from the senior clinicians and managers. It also continues to oversee the development of a number of successful business cases for the District including purchasing the Spect CT, Hybrid Lab and 3T MRI.
- The Major Procurement Committee continues to meet on a monthly basis. It has excellent attendance. Membership includes representation from the MoH. Procurement processes for the District have been streamlined and enhanced.



For Our Services

Work with the Chris O'Brien Lifehouse at RPA to develop and construct the integrated cancer care centre (combination State, Commonwealth funding and self funded) (2013)

- The SDA and Implementation documents with Lifehouse have been finalised.
- The District and Lifehouse are working closely together to ensure Lifehouse is operational by the 18 November 2013.
- Community Health has met with Lifehouse to ensure correct linkages and business rules are standardised for referral to CHAIN and Allied Health.
- The Lifehouse Models of Care have been completed in collaboration with Lifehouse



For Our Services

Implement, review and revise the Disability Action Plan (Dec 2012)

- The Disability Action Plan 2013 – 2018 is in the final stages of approval and endorsement.
- An implementation committee is being established and will be co-chaired by a community members living with a disability.



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For Our Services

Work with NSW Health to find ways to streamline capital works processes particularly where SLHD can self fund projects.
(June 2012)

- The District's Asset Strategic Plan was completed and submitted to the MoH on 30 May. It will now be reviewed again following finalisation of the Health Services Clinical Planning.



For Our Services

Define the needs and community service requirements of the growing population in Green Square (June 2014)

- SLHD is participating in the planning for Green Square.

Establish the Concord Cancer Centre including radiation oncology services (June 2014)

- Work has commenced on the establishment of the Concord Cancer Centre which was launched in August 2012. The Plan for the Centre has been finalised and a website established. Work has commenced on the planning for the Survivorship centre at Concord.



For Our Services

Construct the Missenden Mental Health Facility at RPA and complete the Northwest precinct at RPA in order to accommodate Community Health Services (a self-funded project) (2015)

- Planning for the North West Precinct Mental Health facility is progressing well with the model of care and functional brief completed and signed off. The Detailed scheme design has been finalised. Early works commence in November 2012 with construction commencing in early 2013. The project is on time and on budget.



For Our Education

Strengthen SLHD's role as a provider of education and training to clinicians and managers through its partnership between the Centre for Education and Workforce Development, Universities, HETI, specialist Medical colleges and the IWSMCL (June 2013 ongoing)

- The SLHD Education and Research Committee continues to meet on a monthly basis. Regular meetings are also held with HETI to ensure effective coordination of strategies.
- SLHD collaborates with HETI in the People Management Skills Program. 5 CEWD staff have been seconded to HETI to assist in the development of elearning programs. CEWD facilitates the Financial Management Education Program for HETI in the District
- A Nursing Clinical Honours program has been developed in partnership with UTAS for the Transition to Practice Nurses across SLHD

For Our Education

Strengthen the identification and support for health service managers of the future and strengthen SLHD's post graduate health services management and research training in partnership with the University of Tasmania. Further develop the Institute of Innovation and Health Service Management based at the Rozelle campus (Dec 2012)

- SLHD has continued the Graduate Health Management Training Program. 3 Trainees who commenced in 2012 will complete the program in December 2013. The District had over 250 applications for 8 positions for 2014
- The Aust Institute of Health Service Management is now established and has forged links with NSLHD, SWSLHD and HETI.
- SLHD worked with UTAS to develop a Masters of Health Service Management including regular Masterclasses.
- College of Nursing Courses are facilitated across the District, Nursing & Midwifery staff provide education support and teaching to the College.
- Nursing and Midwifery Leaders of the Future program has had 45 participants over two programs, this is now being evaluated.

For Our Education

Support, wherever practicable, study activities that articulate to nationally recognised qualifications (Dec 2012)

- CEWD continues to provide access to a wide variety of VET sector courses and programs that provide nationally recognised statements of attainment and qualifications.
- New qualifications are under development including a Diploma of Project Mgmt and a Graduate Diploma of Essential Surgical Skills.
- CEWD is also working with the other delivery sites on the NSW Health RTO to put a Diploma of Work Health Safety of scope.
- CEWD underwent a reaccreditation process as an education provider in August 2013.

For Our Education

Where feasible invite NGOs to participate in relevant health training programs e.g. conjoint leadership programs (Dec 2012)

- Discussions are occurring with NGOs on how this will occur.

Review options for providing staff education, development and understanding of community and NGO services. This could include consideration of “work swaps” (Dec 2012)

- As above

For Our Education

Publish a regular column on the LHD education and teaching activities in the SLHD Newsletter to promote the education undertaken (March 2012)

- Ongoing. Regular updates are provided on the Intranet and in *Healthmatters*.

Promote the education programs available and promote the education undertaken within the LHD, using the SLHD website (June 2013 ongoing)

- Ongoing. Regular updates are provided on the Intranet and in *Healthmatters*

For Our Education

Expand the SLHD clinical placement capacity (June 2013)

- Project funding was received by Psychology services to develop a supervision training package for psychologists.
- Allied Health participated in ICTN projects. Nursing and Midwifery had representation on the ICTN.

Examine options for developing cultural competency education as a component of all relevant education in SLHD and as a specialised course targeting clinicians (June 2013)

- Multicultural Health Services had extensive input into a HETI cultural competency training course.
- Multicultural Health Services are also working with CEWD to finalise 3 online courses for the District, working with interpreters, working with refugees and an introduction to HLTHIR403C

For Our Education

Develop educational metrics which are linked to performance review (June 2013)

- Education metrics will be further developed once the CEWD restructure has been finalised.

Review measures to better integrate mandatory training and ensure it is balanced with clinical development opportunities (June 2013)

- The mandatory training policy has been reviewed and is out for comment.
- CEWD are working with HETI to further improve mandatory training
- Community Nursing are developing a new education matrix incorporating mandatory training and recognised prior learning

For Our Education

Provide regular training in CIAP and CERNER (June 2013)

- Ongoing

For Our Education

Develop an Education Strategic Plan for SLHD in collaboration with staff, the Centre for Education and Workforce Development, universities and the Central Sydney Medicare Local

- The SLHD Education Plan has been completed following extensive consultation with key stakeholders including HETI. It is now being implemented.

For Our Research

Develop and implement a Research Strategic Plan in collaboration with clinicians, researchers, the research institutes and universities (2012)

- The SLHD Research Plan was finalised and launched in August 2012 following consultation with Researcher and other key stakeholders including the Universities and Medical Research Institutes. It is currently being implemented.
- Sydney Research Council has been established with excellent representation from the University of Sydney and the Directors of all of the Medical Research Institutes. The Sydney Research Website is being finalised. Research Priorities are being identified.
- The Clinical Research Centre is being established.

For Our Research

- Review research governance, including ethics processes, within SLHD to ensure that it meets the NSW Health Policy for Research Governance
- SLHD has met all requirements and is an National Health & Medical Research Council (NHMRC) Administering Institution
- The District is represented on the State Peak Research Governance committee by the Chief Executive.

For Our Research

Promote a research-positive culture in SLHD; Promote a focus on clinical and population research as well as basic research (June 2013 Annually Ongoing)

- A Research and Evaluation Showcase Forum was held in November 2012.
- Sexual Health Service – pilot study site for Rapid HIV Testing (UNSW – Kirby Institute, USYD, UWS)
- Research champions have been identified and promoted across the district in all disciplines
- Population Health hold monthly Research & Evidence meetings across 4 sites
- RPA Research Committee has been established
- A proposal for a Centre of Nursing & Midwifery research is being developed

For Our Research

Support the development of the University of Sydney's major research centre, the Charles Perkins Centre (2013)

- A conjoint steering committee has been established to oversight the CPC CRF
- A strategic directions document has been developed to guide the establishment of this research facility

Support the collaborative involvement of consumers in research (June 2013)

- Discussions are continuing

For Our Research

Strengthen SLHD's role as a leader in medical and health research through its partnership with University of Sydney and the medical research institutes located in SLHD with the aim of developing a research "hub" of international standing able to compete effectively for national and international research grants (From 2012)

- The Sydney Research Council Committee has been formed and is chaired by the SLHD CE
 - A branding & marketing strategy is being developed
 - This will have a Fishermans Co op / Airlines governance strategy
 - Developing a business case for principles and asset strategy in consultation with Capital Insight
 - Potential research themes for grant applications are being explored

For Our Organisation

Complete the transition of services to the LHDs (2013)

- Transition plans and discussions between the two Districts are currently occurring for the following services: Community Health; Drug Health; Oral Health; NEPT; Mental Health & Population Health

Develop a SLHD Asset Strategic Plan (June 2013)

- Asset Strategic Plan has been revised and completed.
- This was submitted to the Ministry of Health in July 2013

For Our Organisation

Develop and implement a strategy for readying the District for the implementation of Activity Based Funding (December 2013 Ongoing)

- The SLHD Funding Reform Committee continues to meet to oversee the District's ABF strategy.
- A strategy has been developed for the implementation of ABF with support from the SLHD Performance Unit
- The 2013/2014 financial year focus is on Mental Health, Sub Acute & Non-admitted activity recording.
- IT solutions have been developed to assist with the data collection process

For Our Organisation

Implement clinical services in line with service level agreements with SWSLHD for the provision of Mental Health, Oral Health, Drug Health, selected Community Health Services, Population Health and Pathology services (June 2013 Annually)

- All services have been maintained throughout the year
- Negotiations have commenced to terminate all Inter-District Agreements (most due for finalisation in December 2013)

Establish excellent, accessible and interactive websites for the LHD, its facilities and services (March 2012)

- The District's website has been upgraded.
- Work is continuing on the Facility Websites.

For Our Organisation

Complete the evaluation of the Steamplicity trial at Balmain and consider implementation in other facilities (June 2012)

- Ongoing.
- The Trial has been evaluated but has been extended with input from Health share who are now undertaking a state wide pilot.
- The District is actively involved in the State steering Committee.

For Our Organisation

- Review the LHDs performance and culture management framework (June 2013)
- Annual Performance reviews are conducted with hospital executives including objective setting and performance development plans annually

Work with HealthShare to improve the efficiency of equipment procurement and maintenance (June 2013)

- Regular communication performance meetings have been established with HealthShare.
- Representatives from the MoH are on the Major Procurement Steering Committee to assist the District

Priorities for 2013/14

- Maintenance of Overall Performance of SLHD
- Surgical Performance
- Access Performance
 - Integrated care
 - Hospital in the Home
 - Ambulatory Care
 - Sydney District Nursing
 - Health Pathways
- Mental Health Services

Priorities for 2013/14

- Development and implementation of the SLHD Patient and Family Centred Model of Care in partnership with the Australian Commission of Quality and Safety and the Australian Institute of Health Service Management
- Completion of planning for North West Precinct and completion of master planning for Concord and RPA
- Resolution of the Macquarie matter
- Implementation of the Service Delivery Agreement with Lifehouse and complete the commissioning of services with Lifehouse
- Implementation of the New Funding Reform for ambulatory services and identification and implementation of strategies to improve operational efficiencies and achieve better patient outcomes.

Priorities for 2013/14

- Establishment of the Yaralla Parklands
- Attaining zero HAI
- Attaining world's best practice organ donation rates
- Achievement of the Revenue and Efficiency targets for 2013/14
- Implementation of the SLHD Strategic Plan and provision of regular reports on progress to the Board
- Implementation of the Research and Education Plans for the SLHD
- Establishment of the Sydney Research hub in partnership with University of Sydney and the Medical Research Institutes

Priorities for 2013/14

- Establishment of the Clinical Research Facility in Charlies Perkins in partnership with the University of Sydney
- Establishment of the Institute for Academic Surgery in partnership with the University of Sydney

Priorities for 2013/14

- Workshop with the Board and Executive to review and refresh the Strategic Plan in early 2014.